Driving Directions
Directions from the North:
• Take I-95 South to San Marco Exit #350B.
• Turn left on Palm Avenue.

Directions from the South:
• Take I-95 North to Prudential Drive Exit #350A.
• Turn left on Prudential Drive.

Where to Park
Please park in Garage A if your destination is:
• Main (Adult) Hospital
• Wolfson Children’s Hospital
• Pavilion Women’s Center
• Pavilion Physicians’ Office Building
• Howard Building
Note: Disabled visitor parking is on the first floor.

Please park in Garage B if your destination is:
• Emergency Center (first floor)
• Baptist Heart Hospital (second floor and above)
• Baptist Medical Center Tower

Legend
- Entrance
- Admitting/Check-In
- Stairs
- Information Desk
- ATM Shop
- Restaurant
- Pharmacy

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Newspapers
Tower Elevators, 1st Floor

Parking
Complimentary parking is available in the Palm Avenue Garage. Assisted [valet] parking is available at no cost on a limited basis for those needing assistance. Contact a security officer or other staff member for information.

Pharmacies
- Baptist Pharmacy Pavilion
  Pavilion Building, 1st Floor
  Monday - Friday, 7:30 a.m. - 6 p.m.
  Saturday - Sunday, 7:30 a.m. - 12:30 p.m.

- Baptist Pharmacy San Marco
  Located near Baptist Downtown, Reid Medical Building, 1st Floor
  Monday - Friday, 8:30 a.m. - 5:30 p.m.

Shuttle Service
Available between Baptist Downtown medical facilities

Surgery Waiting Room
1st Floor, Main Building, next to The Library for Healing

Vending Machines
- Heart Hospital, 1st Floor (Emergency Center Waiting Area)
- Main Building, 1st Floor (behind the Gift Shop in patio area)

Telephones
Family and friends may call through our patient information number, 904.202.2861, asking for you by name.

For your comfort, we accept only emergency calls for patients between 10 p.m. and 7 a.m. If you would like to have quiet time, you may disconnect your phone by unplugging it. For your own protection, do not give out personal information over the phone except to family and friends.

- Local calls (no charge): Touch “9” then the number.
- Long distance: Touch “9” + “1” + calling card of choice or patient’s long distance carrier (“9” + “1” + number of long distance carrier) or “9” + “1” + “800.COLLECT.”

Cell phones are permitted in the Rotunda only. For the safety of our patients, please turn off your cell phone in all other areas.

Directions to Baptist Medical Center
Downtown and Wolfson Children’s Hospital

800 Prudential Drive
Jacksonville, Florida 32207
e-baptisthealth.com

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