

Baptist Medical Center Downtown, Baptist Health's tertiary-care flagship hospital, includes Wolfson Children's Hospital, a regional referral facility serving children in Northeast Florida and Southeast Georgia. Baptist Downtown also boasts the following regional referral centers: the Heart Hospital; Jacksonville Orthopaedic Institute, located in the Reid Medical Building; Baptist Cancer Institute, located in the Edna Williams Cancer Center; and the Women's Pavilion for Mothers and Infants.

ATM

- Tower Elevators, 1st Floor
- Howard Building, 1st Floor

Chapel

Main Building, 1st Floor

Food Services

- Cafeteria, Tower, 8th Floor
- Monday - Friday
 Breakfast 6 a.m. - 9:30 a.m.
 Lunch 11 a.m. - 1:45 p.m.

- The Rainbow Deli, Main Entrance
- Monday - Friday, 10 a.m. - 2 a.m.
 Saturday - Sunday, 7 a.m. - 2 a.m.

- Jazzman's Cafe & Bakery, Main Entrance
- Monday - Friday, 7 a.m. - 7 p.m.

- Jazzman's Cafe & Bakery, Heart Hospital, 2nd Floor
- Monday - Friday, 7 a.m. - 3 p.m.

Gift Shop

- Main Building, 1st Floor
- Monday - Friday, 7:15 a.m. - 6 p.m.
 Saturday, noon - 5 p.m.

- Pavilion Building, 1st Floor
- Monday - Friday, 8:15 a.m. - 4 p.m.

Healing Garden

Main Building, 1st Floor, Riverfront Parking Exit

The Library for Healing

Main Building, 1st Floor and Heart Hospital, 4th Floor
 Monday - Friday, 8:30 a.m. - 4 p.m.

Newspapers

Tower Elevators, 1st Floor

Parking

Complimentary parking is available in the Palm Avenue Garage. Assisted [valet] parking is available at no cost on a limited basis for those needing assistance. Contact a security officer or other staff member for information.

Pharmacies

- Baptist Pharmacy Pavilion
- Pavilion Building, 1st Floor
 Monday - Friday, 7:30 a.m. - 6 p.m.
 Saturday - Sunday, 7:30 a.m. - 12:30 p.m.

- Baptist Pharmacy San Marco
- Located near Baptist Downtown, Reid Medical Building, 1st Floor
 Monday - Friday, 8:30 a.m. - 5:30 p.m.

Shuttle Service

Available between Baptist Downtown medical facilities

Surgery Waiting Room

1st Floor, Main Building, next to The Library for Healing

Vending Machines

- Heart Hospital, 1st Floor (Emergency Center Waiting Area)
- Main Building, 1st Floor (behind the Gift Shop in patio area)

Telephones

Family and friends may call through our patient information number, 904.202.2861, asking for you by name.

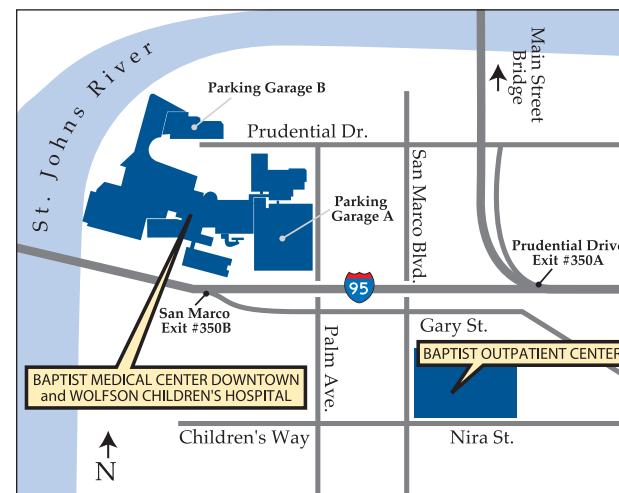
For your comfort, we accept only emergency calls for patients between 10 p.m. and 7 a.m. If you would like to have quiet time, you may disconnect your phone by unplugging it. For your own protection, do not give out personal information over the phone except to family and friends.

- Local calls (no charge): Touch "9" then the number.
- Long distance: Touch "9" + "1" + calling card of choice or patient's long distance carrier ("9" + "1" + number of long distance carrier) or "9" + "1" + "800.COLLECT."

Cell phones are permitted in the Rotunda only. For the safety of our patients, please turn off your cell phone in all other areas.

Directions to Baptist Medical Center Downtown and Wolfson Children's Hospital

800 Prudential Drive
 Jacksonville, Florida 32207
 904.202.2000
 e-baptisthealth.com



Driving Directions

Directions from the North:

- Take I-95 South to San Marco Exit #350B.
- Turn left on Palm Avenue.

Directions from the South:

- Take I-95 North to Prudential Drive Exit #350A.
- Turn left on Prudential Drive.

Where to Park

Please park in Garage A if your destination is:

- Main (Adult) Hospital
- Wolfson Children's Hospital
- Pavilion Women's Center
- Pavilion Physicians' Office Building
- Howard Building

Note: Disabled visitor parking is on the first floor.

Please park in Garage B if your destination is:

- Emergency Center (first floor)
- Baptist Heart Hospital (second floor and above)
- Baptist Medical Center Tower